



USER MANUAL

Document Number: PD196-475R1

PDi medVUE HDMI Monitor

For part numbers: PDI-M55A, PDI-M65A, PDI-M75A

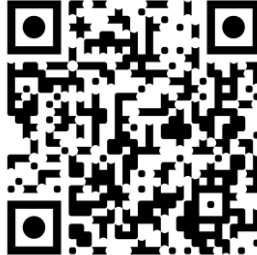
This manual is intended for qualified installers and hospital staff.
Please read the safety and operating instructions and retain this document for future reference.

About medVUE

The medVUE HDMI Monitor is designed to operate with an external input source, such as the PDi TV Box. Please consult the PDi TV Box Installation and User Manual, PD196-474 for information regarding the connections needed, prior to mounting the monitor on a wall. You may scan the QR codes below to access 1) medVUE Landing page, 2) PD196-474, 3) PDi Document Library



1. medVUE "A"



2. TV Box Manual



3. PDi Document Library

Pre-install checklist

Included in your package:

- PDi medVUE Monitor
- Power Cable
- Mounting Hardware for Monitor

The following important accessories are not included in your package and must be ordered separately:



- Approved Wall Mount Bracket
- Mounting Screws and Wall Anchors for Wall Mount

Please have all necessary items on hand before beginning installation.

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Important Safety Instructions

	This symbol indicates that dangerous voltage constituting a risk of electric shock is present within this unit.
	This symbol indicates that there are important operating and maintenance instructions in the literature accompanying this unit.

	CAUTION	
RISK OF ELECTRIC SHOCK, DO NOT OPEN!		
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER. NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL		



Overhead Falling Hazard

M-Series can pose a striking hazard when mounted at an elevated position. Use only PDi mounting brackets, support arms, and appropriate hardware to ensure product will not fall from the mounted position. Failure to do so may cause injury or death.



Rain and Moisture

WARNING: To avoid the hazards of fire or electrical shock, DO NOT expose this product to rain or moisture.



Oxygen Environment

WARNING: Do not use in any oxygen tent or oxygen chamber. Such use may cause a fire hazard.



Wet Locations

Do not use the M-Series near water. This device shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the product.

Cleaning and Disinfection

Clean the exterior of this product by removing dust with a lint-free cloth. Spot test a new disinfectant by test cleaning a non-obvious small spot on the product's back cabinet, keypad, and LCD panel. PDi recommends using a premoistened disinfectant cloth, like PD600-001 Super Sani-Cloth or similar, or spraying cleaner onto a dry cloth and then wiping the unit. Specific recommendations can be found at www.pdiarm.com. CAUTION: To avoid damage to the surface of the product, do not use abrasive or chemical cleaning agents.

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Underwriters Laboratories



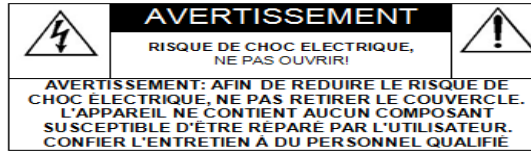
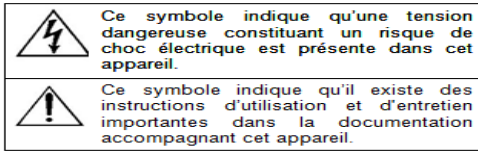
This model Hospital Grade Display is a specialized product and should be installed to National Electrical Code specifications. This device is safety tested and listed by the Underwriters Laboratories as a product suitable for use in healthcare facilities in both the United States and Canada.

Important Safety Instructions

THIS INSTALLATION SHOULD BE MADE BY A QUALIFIED SERVICE PERSON AND SHOULD CONFORM TO ALL LOCAL CODES. READ AND FOLLOW THE SAFETY INSTRUCTIONS BEFORE ATTEMPTING THIS INSTALLATION.

1. Read these Instructions – All the safety and operating instructions should be read before the product is operated.
 2. Keep these Instructions – The safety and operating instructions should be retained for future reference.
 3. Heed all warnings – All warnings on the product and in the operating instructions should be adhered to.
 4. Follow all instructions – All warnings on the product and in the operating instructions should be followed.
 5. Do not use this apparatus near water – for example, near a bathtub, wash bowl, in a wet basement; or near a swimming pool; and the like.
 6. Cleaning – Please see specific recommendations under “Cleaning and Disinfection” on previous page.
 7. Do not block any ventilation openings. Install in accordance with the manufacturer’s instructions. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface.
 8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
 9. DO NOT defeat the safety purpose of the polarized or grounding-type plug. This product is equipped with a three-wire grounding-type plug, a plug having a third (grounding) pin. This plug will only fit into a grounding-type power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace your obsolete outlet.
 10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the product.
 11. Attachments only use attachments/accessories specified by the manufacturer.
 12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 
13. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
 14. Power Sources – This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your facility, consult your product dealer or local power company. For products intended to operate from battery power, or other sources, refer to the operating instructions.
 15. Oxygen Environment – Do not use in an oxygen tent or oxygen chamber. Such use may cause a fire hazard.
 16. Lightning – For added protection for this product during a lightning storm, or when it is left unattended and unused for extended periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the product due to lightning and power-line surges.
 17. Servicing – Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

Important Safety Instructions (French)



Danger chute d'objets



AVERTISSEMENT: Afin d'éviter toute blessure, cet appareil doit être solidement fixé au sol/mur conformément aux instructions d'installation. Les appareils peuvent présenter un risque de heurt lorsqu'elles sont montées en position élevée. Utiliser uniquement des supports de montage, des bras de support et le matériel approprié de PDi afin d'assurer que la appareil ne tombe pas de sa position de montage. Le non-respect de ces instructions peut causer des blessures ou la mort.

Pluie et humidité



AVERTISSEMENT: Afin d'éviter les risques d'incendie ou de choc électrique, NE PAS exposer cette appareil à la pluie ou à l'humidité ou l'utiliser dans un endroit humide.

Environnement d'oxygène



AVERTISSEMENT: Ne pas utiliser dans une tente à oxygène ou chambre à oxygène. Une telle utilisation peut causer un risque d'incendie.

CONSIGNES DE SÉCURITÉ IMPORTANTES
CETTE INSTALLATION DOIT ÊTRE EFFECTUÉE PAR UN TECHNICIEN QUALIFIÉ ET DOIT ÊTRE CONFORME À TOUS LES CODES LOCAUX. LIRE ET SUIVRE LES CONSIGNES DE SÉCURITÉ AVANT DE PROCÉDER À L'INSTALLATION.

- Lire ces instructions. Toutes les consignes de sécurité et d'utilisation doivent être lues avant d'utiliser le produit.
- Conserver ces instructions. Les consignes de sécurité et d'utilisation doivent être conservées pour référence future.
- Respecter tous les avertissements. Tous les avertissements sur le produit et dans les consignes d'utilisation doivent être respectés.
- Suivre toutes les instructions. Tous les avertissements sur le produit et dans les consignes d'utilisation doivent être suivis.
- Ne pas utiliser cet appareil près de l'eau - par exemple près d'une baignoire, d'un lavabo, dans un sous-sol humide, ou près d'une piscine ou similaire.
- Veuillez voir les recommandations sous "Nettoyage et Désinfection" à la Page précédente.
- Ne pas obstruer les ouvertures de ventilation. Installer conformément aux instructions du fabricant. Les ouvertures ne doivent jamais être obstruées en plaçant le produit sur un lit, un canapé, un tapis ou toute autre surface similaire.
- NE PAS installer près de sources de chaleur telles que radiateurs, registres de chaleur, poêles ou tout autre appareil (y compris les amplificateurs) qui produit de la chaleur.
- NE PAS neutraliser le dispositif de sécurité de la fiche polarisée ou de terre. Ce produit est équipé d'une prise de terre à trois fils, une fiche ayant une troisième broche (mise à la terre). Cette fiche ne peut s'insérer que dans une prise de courant avec mise à la terre. Il s'agit d'une caractéristique de sécurité. Si vous êtes incapable d'insérer la fiche dans la prise, contacter votre électricien pour remplacer votre prise obsolète.
- Protéger le cordon d'alimentation pour qu'il ne soit pas piétiné ni pincé, en particulier au niveau des fiches, des prises de courant et au point de sortie de l'appareil.
- Accessoires - Utiliser uniquement les attaches/accessoires recommandés par le fabricant.
- Utiliser uniquement avec un chariot, stand, trépied, support ou table recommandé par le fabricant ou vendu avec l'appareil.
- Lorsqu'un chariot est utilisé, faire attention lors du déplacement de l'ensemble chariot/appareil afin d'éviter des blessures en cas de basculement.
- Confier toute réparation à un personnel de service qualifié. Des réparations sont nécessaires si l'appareil est endommagé d'une façon quelconque, par exemple : cordon ou prise d'alimentation endommagé, liquide renversé ou des objets sont tombés dans l'appareil, l'appareil a été exposé à la pluie ou à l'humidité, ne fonctionne pas normalement ou s'il est tombé.
- Sources d'alimentation - Ce produit doit être utilisé uniquement à partir du type de source d'alimentation indiqué sur l'étiquette. Si vous n'êtes pas sûr sur le type d'alimentation de votre domicile, consultez le détaillant de votre produit ou la compagnie d'électricité locale. Pour les produits proposés de fonctionner par piles, ou autres sources d'alimentation, reportez-vous aux consignes d'utilisation.
- Environnement d'oxygène - Ne pas utiliser sous une tente à oxygène ou chambre à oxygène. Une telle utilisation peut causer un risque d'incendie.
- Foudre - Pour une protection supplémentaire pour ce produit lors d'un orage, ou lorsqu'il est laissé sans surveillance et inutilisé pendant de longues périodes de temps, le débrancher de la prise murale et déconnecter l'antenne ou le système de câble. Cela permettra d'éviter tout dommage à l'appareil causé par la foudre et par les surtensions des lignes électriques.
- Entretien - N'essayez pas de réparer ce produit vous-même car l'ouverture ou le retrait des couvercles peut vous exposer à une tension dangereuse ou à d'autres dangers. Confiez toutes les réparations à un technicien qualifié.

Part I: Connections & Installation

This section is for installers

COMPATIBLE MOUNTING BRACKET INFORMATION

The M-Series family of displays can be mounted with stands and rested on a horizontal surface or be mounted on a wall. PDi offers a range of options for mounting. Contact PDi for more information.

This user manual only provides the first steps to prepare the product for mount installation. Please refer to your mount's installation guide for detailed instructions.

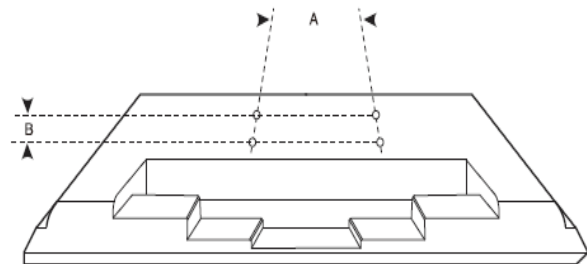
Preparing for Mount Installation

- Prepare the product for the mounting bracket before making cable connections.
- It's best to keep the product in an upright, vertical position to prevent the screen from cracking.
- When carrying the product, always hold it firmly by its outer frame and position one hand on the top frame and one on the bottom frame.
- For any large product, always use two or more people to share the weight.
- Follow the instruction guide provided with the Mounting Bracket for your model.
- Double-check that all locking bars or safety screws are in place and properly installed.
- Ensure there is space behind the product to permit air flow to prevent overheating

Choosing a Location for VESA Standard Mount Installation

When mounting on a wall, the following considerations should be kept in mind:

- Each size of M-Series has a VESA pattern to enable mounting. See the table below for more details.
- Follow all instructions for the wall mounting assembly per the manufacturer's recommendations. NOTE: Screw length depends on the wall mount and configuration. See M-Series VESA dimensions below.

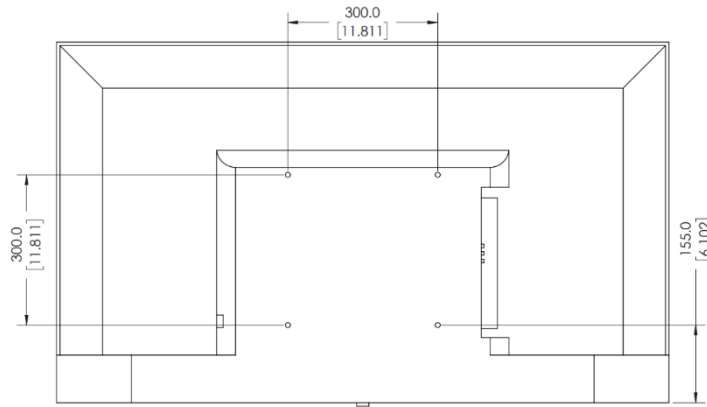


Model	VESA (AXB)	Screw
PDI-M55A	300 X 300	6mm threads
PDI-M65A	300 X 300	6mm threads
PDI-M75A	600 X 300	8mm threads

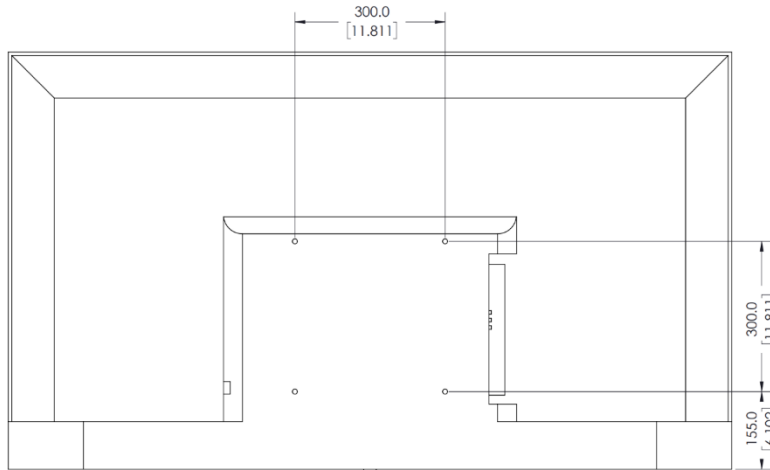
NOTE: When the monitor is connected to AC power but powered off, the IR remote sensor lights up blue. This light turns off when the monitor is powered on.

PDi-M-Series VESA & Dimensions

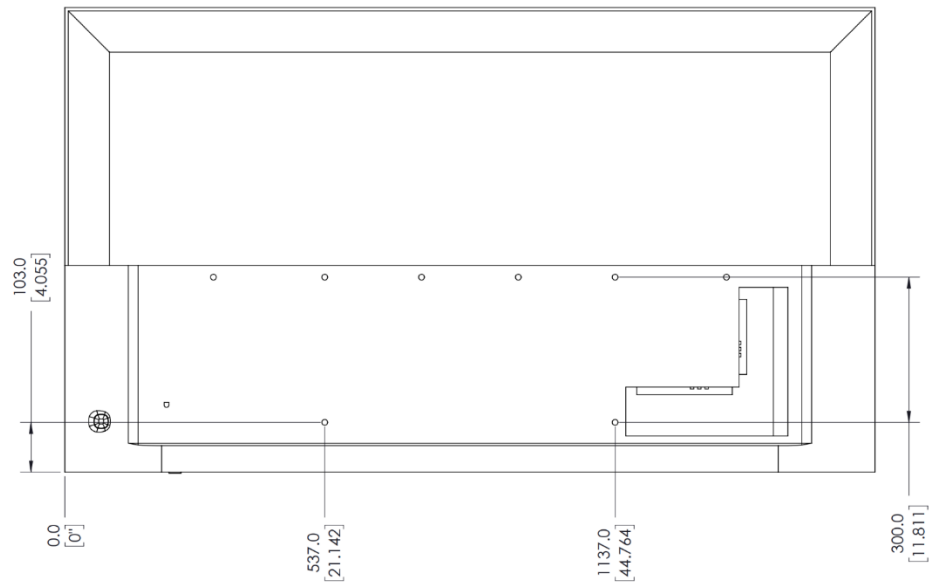
M55A



M65A



M75A



Installer Section Complete

At this point:

- ✓ Display is safely mounted
- ✓ Cables are connected
- ✓ Power verified
- ✓ Boot screen confirmed

**Further configuration must be performed by
authorized Hospital IT personnel.**

**Please Refer Part II of this document to
Hospital IT staff.**

Part II: Setting up the product

This section is for hospital IT staff

REMOTE CONTROLS & KEYBOARDS

A programming remote control, PD108-520 is required to perform all setup operations for the M-Series. These remotes will operate any PDi product regardless of the product's Bed A/B/C/D setting. **NOTE:** Because these remotes have the product SETUP button to gain full access to the product's menus, patients should not have access to them. It is recommended that patients use a digital pillow speaker, such as the Curbell Pillow Speaker.

Programming Remote Control

Power, TV Setup, and the directional buttons will be the main buttons used on the programming remote. See PDi document PD196-446 for additional information on the PD108-520 remote.

Alternative ways to configure your product include using a keyboard and mouse (PD161-004) or a pillow speaker. However, configuring with a pillow speaker is not ideal.

Pillow Speakers

A ¼" stereo-style pillow speaker (pendant control) jack is located on the side of the PDi TV Box, which is designed for 5V pillow speaker voltage and works with a digital pillow speaker that generates digital-style control codes.

To get full use of the features available to patients, PDi recommends selecting a pillow speaker with the following buttons: **HOME, BACK, NAVIGATION ARROWS, and OK/SELECT.**

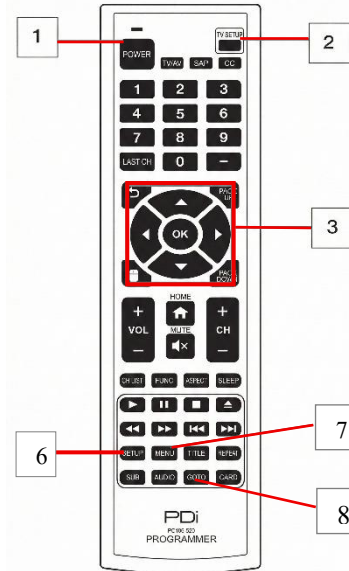
The table below details the function of the main buttons on the programming remote.

Label	Function
1	Turn selected device on and off
2	Access Monitor Setup menu items
3	Navigate on-screen menus and adjust settings
6	Opens TV BOX Android settings.
7	Access menu
8	Use the GOTO button to access the Monitor Input Menu

Main buttons on pillow speakers

Label	Function
4	Exit to main system dashboard
5	Return to the previous screen or menu level

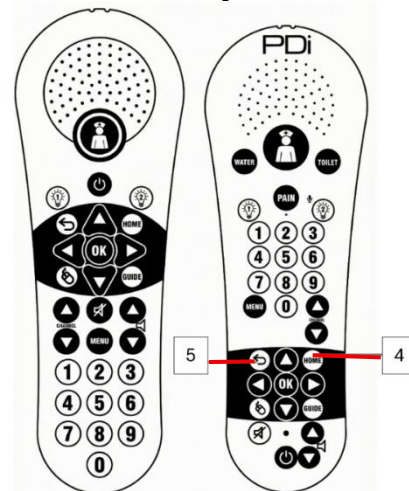
A. Programming Remote (PD108-520)



B. Keyboard and mouse



C. Pillow speakers

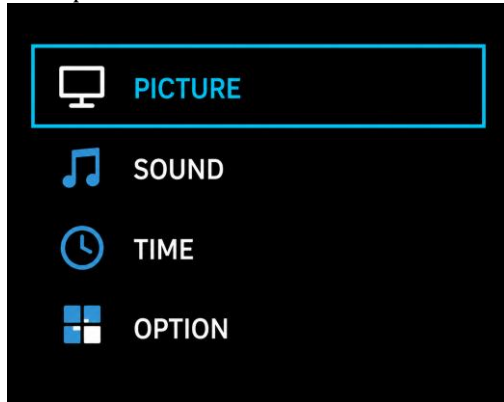


MONITOR MENUS

To access the Setup Menu for the monitor, press the TV SETUP button on the PD108-520 Programming Remote.

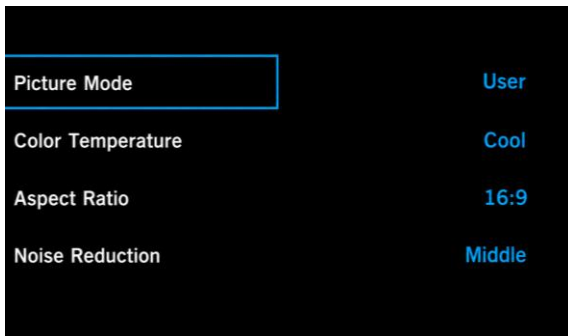
Primary Sub-Menu

There are four Primary Sub-Menus that will permit customization of the monitor. They are Picture, Sound, Time, and Option.



PICTURE

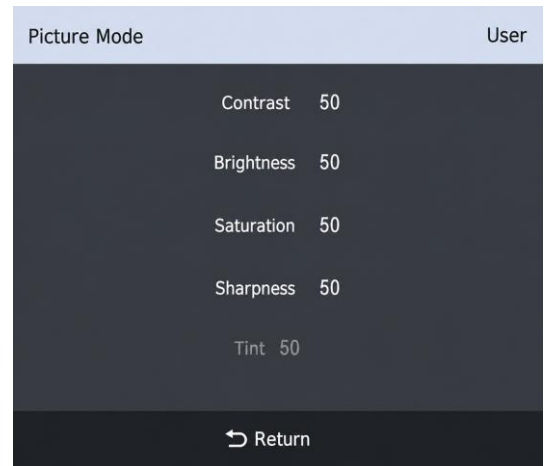
The options under this sub-menu will enable the editing for PICTURE MODE, COLOR TEMPERATURE, ASPECT RATIO, AND NOISE REDUCTION.



Picture Mode

These modes are STANDARD, SOFT, DYNAMIC, and USER, and will provide settings for the Picture Contrast, Brightness, Saturation, Sharpness, and Tint. These are set except for USER, in which all but Tint can be modified as desired.

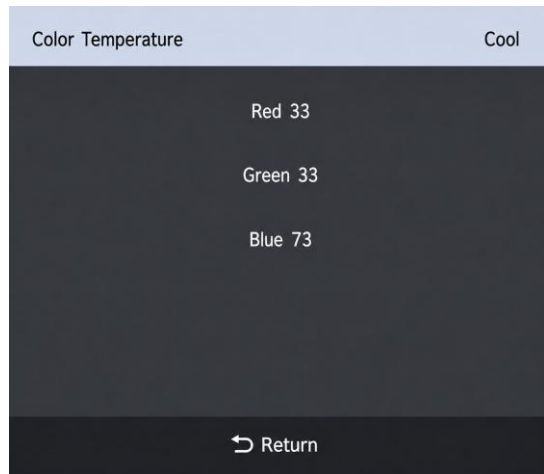
1. Press TV SETUP on the Programming remote.
2. Press the arrow key → to highlight PICTURE MODE.
3. Press OK to open the PICTURE MODE and use the arrow keys ← or → to choose your desired mode.
4. In User Mode, you can use ↑, ↓, ←, → to adjust the Picture Contrast, Brightness, Saturation, Sharpness, and Tint as desired.



Color Temperature

These options are STANDARD, COOL, AND WARM and ADJUST the amount of red, green and blue in your picture.

1. Press TV SETUP on the Programming remote.
2. Press the arrow keys →, ↓ to highlight COLOR TEMPERATURE.
3. Press OK to open the menu and use the arrow keys ← or → to choose your desired mode.



Aspect Ratio

This allows you to adjust the ratio between the height and width of the video image displayed by the monitor. The options are PC MODE, 16:9, 4:3, FILM, and SUBTITLE. Film is a zoom mode that enlarges wider movie content. Subtitle is a zoom mode designed to keep subtitles visible.

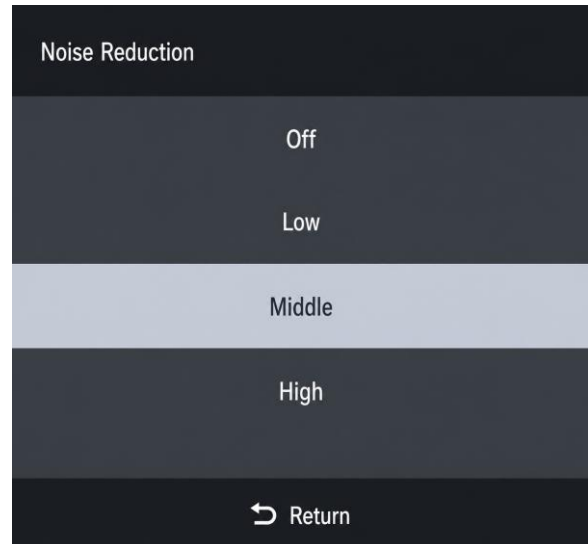
1. Press TV SETUP on the Programming remote.
2. Press the arrow keys →, ↓ to highlight ASPECT RATIO.
3. Press OK to open the menu and use the arrow keys ↓, ↑ to choose your desired option.



Noise Reduction

Noise reduction cleans up image grain and reduces digital artifacts in lower-quality content.

1. Press TV SETUP on the Programming remote.
2. Press the arrow keys →, ↓ to highlight NOISE REDUCTION.
3. Press OK to open the menu and use the arrow keys ↓, ↑ to choose your desired option.



SOUND

This allows you to change various sound settings.

Sound Mode	User
Balance	0
Surround Sound	Off
SPDIF MODE	PCM
SPDIF Audio Delay	0

Sound Mode

1. Press TV SETUP on the Programming remote.
2. Press the arrow key ↓ to highlight SOUND and → to select SOUND MODE.
3. Press OK to open the menu and use the arrow keys ←, → to choose your desired option.
4. In User Mode, the graphic equalizer lets you raise or lower specific frequency bands in audio, such as bass, midrange, and treble. It is used to shape the sound, reduce unwanted tones, or make music and speech clearer. Use ↑, ↓, ←, → to adjust the frequencies as desired.



Balance

Balance shifts the audio between the left and right speakers. A value of 0 means the sound is centered equally on both sides. Increasing or decreasing it makes one side louder than the other.

1. Press TV SETUP on the Programming remote.
2. Press the arrow key ↓ to highlight SOUND and →, ↓ to select BALANCE.
3. Press OK to open the menu and use the arrow keys ←, → to choose your desired option.

Surround Sound

Surround Sound simulates a wider sound field. This can be turned ON or OFF.

1. Press TV SETUP on the Programming remote.
2. Press the arrow key ↓ to highlight SOUND and →, ↓ to select SURROUND SOUND.
3. Press OK to open the menu and use the arrow keys ↓, ↑ to toggle ON or OFF.

SPDIF Mode

SPDIF Mode controls the digital audio output format, such as PCM.

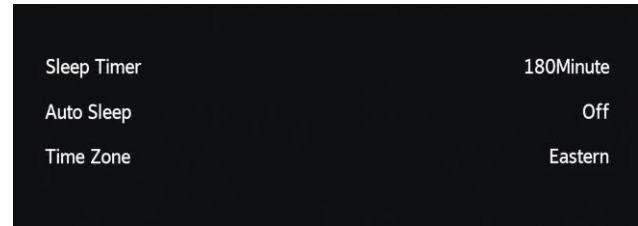
1. Press TV SETUP on the Programming remote.
2. Press the arrow key ↓ to highlight SOUND and →, ↓ to select SPDIF MODE.
3. Press OK to choose your desired option.

SPDIF Audio Delay

This delays the digital audio signal to help sync sound with the picture.

1. Press TV SETUP on the Programming remote.
2. Press the arrow key ↓ to highlight SOUND and →, ↓ to select SPDIF AUDIO DELAY.
3. Press OK to open the menu and use the arrow keys ←, → to choose your desired option.

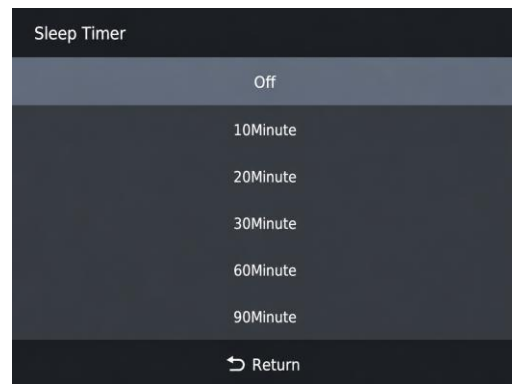
TIME



Sleep Timer

Sleep Timer lets you choose a countdown time, such as 10, 20, 30, 60, or 90 minutes, after which the monitor will turn off or enter sleep mode.

1. Press TV SETUP on the Programming remote.
2. Press the arrow key ↓ to highlight TIME and → to select SLEEP TIMER.
3. Press OK to open the menu and use the arrow keys ↓, ↑ to choose your desired option.



Auto Sleep

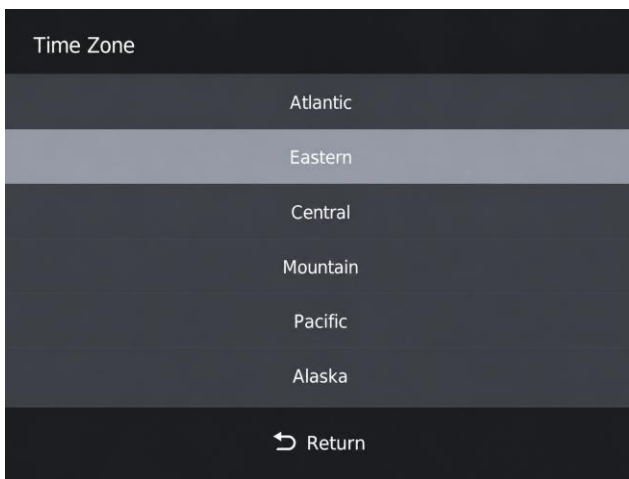
Auto Sleep automatically turns off or puts the monitor to sleep after a period of inactivity or no signal, helping save power. This can be set to OFF or 4HOURS.

1. Press TV SETUP on the Programming remote.
2. Press the arrow key ↓ to highlight TIME and →, ↓ to select AUTO SLEEP.
3. Press OK to open the menu and use the arrow keys ↓, ↑ to choose your desired option.

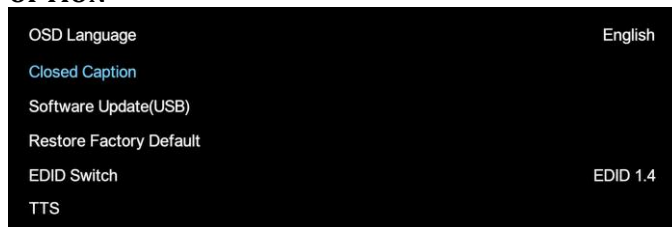
Time Zone

Time zone sets the monitor's local time region.

1. Press TV SETUP on the Programming remote.
2. Press the arrow key ↓ to highlight TIME and →, ↓ to select TIME ZONE.
3. Press OK to open the menu and use the arrow keys ↓, ↑ to choose your desired option.



OPTION



OSD Language

OSD Language changes the language used for the monitor's on-screen menu. Options include ENGLISH, FRENCH, SPANISH, and PORTUGUESE.

1. Press TV SETUP on the Programming remote.
2. Press the arrow key ↓ to highlight OPTION and → to select OSD LANGUAGE.
3. Press OK to open the menu and use the arrow keys ↓, ↑ to choose your desired option.

Closed Caption

Closed Caption turns caption text on or off for supported video sources. This is mainly used to display spoken dialogue or audio descriptions as text on the screen.

1. Press TV SETUP on the Programming remote.
2. Press the arrow key ↓ to highlight OPTION and →, ↓ to select CLOSED CAPTION.
3. Press OK to open the menu and use the arrow keys ↓, ↑ to choose your desired option.

Software Update (USB)

PDi occasionally provides firmware updates for the medVUE monitor. If you're notified that a new firmware update is available, follow these steps to upgrade your device:

1. Contact PDi for a link to the zipped firmware package.
2. Copy the firmware file to a blank USB stick.
3. Unplug the monitor from power.
4. Connect USB to Monitor.
5. Plug monitor into power. The monitor will load the new firmware. When the LED at the bottom of the monitor starts to flash faster than previously, the firmware upgrade is complete.
6. Unplug the monitor from power and remove the USB drive.
7. Replug the monitor into power.

Restore Factory Default

Restore Factory Default resets the monitor settings back to the original factory configuration.

1. Press TV SETUP on the Programming remote.
2. Press the arrow key ↓ to highlight OPTION and →, ↓ to select RESTORE FACTORY DEFAULT.
3. Press OK and use ← to select YES.

EDID Switch

EDID stands for Extended Display Identification Data, which is the capability information a display communicates to the source device. This includes details like supported resolution, refresh rates, color formats, and audio capabilities, so it can impact compatibility and performance.

1. Press TV SETUP on the Programming remote.
2. Press the arrow key ↓ to highlight OPTION and →, ↓ to select EDID SWITCH.
3. Press OK to open the menu and use the arrow keys ↓, ↑ to choose your desired option.

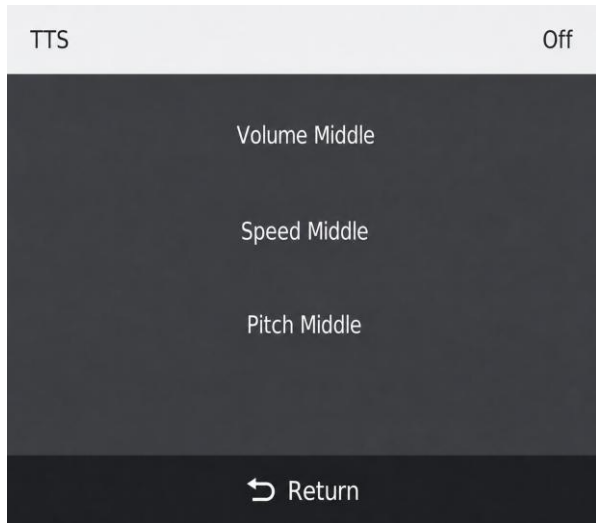
TTS

TTS stands for Text-to-Speech. It can read menu items or on-screen text aloud for accessibility.

- **Volume Middle** means the text-to-speech voice will play at a medium loudness level.
- **Speed Middle** means the text-to-speech voice will speak at a normal, medium pace.
- **Pitch Middle** means the text-to-speech voice will use a standard, medium voice tone.

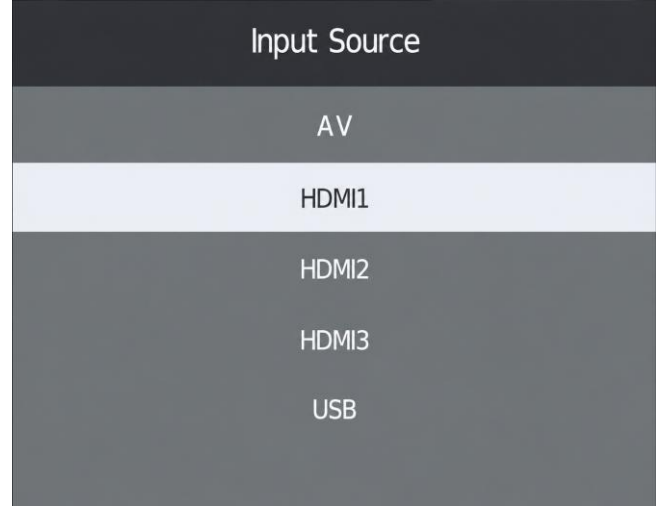
To adjust TTS settings:

1. Press TV SETUP on the Programming remote.
2. Press the arrow key ↓ to highlight OPTION and →, ↓ to select TTS.
3. Press OK to open the menu and use the arrow keys ←, → to choose your desired option.



INPUT SOURCE

1. Press GOTO on the Programming remote to open INPUT SOURCE.
2. Use the arrow keys ↓, ↑ to choose your desired source and press OK.



Config Section Complete

At this point:

- ✓ Picture quality is optimal
- ✓ Sound quality is optimal

Troubleshooting Tips

Remote not working	<ul style="list-style-type: none"> • Check batteries in remote • Check fluorescent lighting is not causing interference with the product's IR receiver
Product channels up or turns off unexpectedly	<ul style="list-style-type: none"> • In rare situations, fluorescent lighting reaching the IR receiver can cause erratic behavior • Relocate the product away from the light source • Apply opaque tape over the IR sensor
No picture from external source	<ul style="list-style-type: none"> • Verify source is selected in source menu

Limited Warranty

PDi Communication Systems, Inc. ("PDi") standard warranty information is found at pdiam.com. For information regarding authorized servicing and all other information pertaining to this warranty, please contact PDi COMMUNICATION SYSTEMS, INC. at 40 Greenwood Ln, Springboro, Ohio 45066 or phone 800-628-9870 and ask for the PDi ProServices team