

MEDICAID REFORM

5 WAYS TO PREPARE YOUR HEALTH SYSTEM

PROVIDED BY
PDi Communication Systems, Inc.

**PLANNING
CHECKLIST
2025**





STABILITY DURING MEDICAID REFORM

Medicaid reform is reshaping how millions access healthcare. From new eligibility requirements to increased administrative pressure, health systems need to act now to protect patient care and maintain operational stability.

This checklist offers five critical actions you can take today to prepare your organization. By no means is this an exhaustive list, but a tool to help get you started and delegate to the necessary teams.

Disclaimer

This checklist is not intended to serve as an exhaustive guide or legal recommendation regarding Medicaid reform. Rather, it is a practical, high-level planning tool based on our experience working with healthcare organizations nationwide. As experts in the space where **information, entertainment, and patient care intersect**, we offer this resource to help facilities think ahead and adapt thoughtfully. We believe that when technology is used with purpose, it can play a powerful role in bridging the gap between policy change and patient care continuity.

Who is PDi?

Ohio-based PDi Communication Systems, Inc. (PDi) is a leader in patient-centered technology, specializing in interactive solutions that enhance how hospitals, clinics, and long-term care facilities engage with patients. With decades of experience designing and manufacturing patient-facing displays, we understand the challenges healthcare teams face. We especially help when it comes to improving communication, reducing staff burden, and enhancing the in-room experience.

From installation to integration, our team works closely with facility leaders, IT departments, and clinical teams to implement seamless, secure technology that meets both patient expectations and operational goals.

Call us at **+1-800-628-9870**
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Bridging the Gap

Three Essentials for Navigating Medicaid Reform

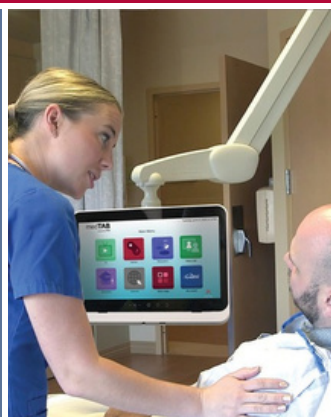


1. Audit Your At-Risk Populations

- ☐ Identify patients who rely on Medicaid or ACA plans.
- ☐ Assess how many are dual-eligible (Medicare + Medicaid).
- ☐ Flag patients with chronic conditions (e.g., dialysis, behavioral health) who are vulnerable to coverage disruption.

2. Strengthen Communication Channels

- ☐ Ensure your team can quickly inform patients of changes in coverage, renewals, or copay policies.
- ☐ Translate materials into multiple languages as needed.
- ☐ Use smart patient TV's, patient portals, or text messaging for consistent outreach.

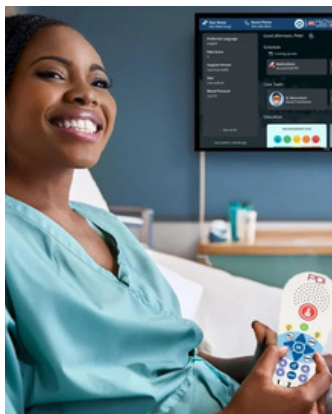


3. Equip Staff with Training and Tools

- ☐ Educate care teams on upcoming policy changes and how to talk to patients about them.
- ☐ Implement digital tools that reduce the time needed for paperwork, verification, and follow-up.
- ☐ Design workflows that integrate technology into routine staff tasks to ease burden.

Building for Resilience

Leveraging Technology to Sustain Quality Care



4. Deploy Patient-Facing Technology

- ☐ Use platforms like [GENiO by PDI](#) to deliver bedside education, treatment updates, and coverage resources.
- ☐ Send messages to patient TV's to help them stay informed about exemptions, updates, and care continuity.
- ☐ Enhance engagement with entertainment, two-way communication, and feedback tools.

5. Develop a Resilience Plan

- ☐ Review financial exposure to Medicaid and ACA changes by department.
- ☐ Identify service lines most affected by reduced reimbursement or patient drop-off.
- ☐ Prepare contingency plans for maintaining care quality with fewer resources.



Need Support?

[Contact PDI](#) to learn how smart technology can help your team adapt to Medicaid reform while enhancing care delivery.