



# Bring a personal touch to patient televisions



Every step of the way, PDi ProServices ensures your needs are met. We assist early on with planning and site assessments for structural mounts and OSHPD/OPM designs. We evaluate TV equipment for reuse on retrofits. We build innovative solutions, and we are problem-solvers. We install, maintain, and always guarantee our work.

## **SUPERIOR CUSTOMER SERVICE AND DETAILED TECHNICAL SUPPORT**

- Consultation and engineering design
- OSHPD approved mounts
- Head-end procurement and installation
- TV and COAX/ENET cable installation
- Patient TV maintenance and inspections
- On-site remediation services
- Technical support services
- Repairs and warranty

## **EXPANDING SOLUTIONS AND SERVICES TO BETTER REACH PATIENTS**

PDi delivers a personal approach to transform every patient experience with cost-effective, innovative patient TV display solutions, mounts, software, and services. Designed, built and serviced by people focused on healthcare at PDi.



### **INNOVATIVE ENGINEERING**

Products designed to work in every healthcare environment, compatible with leading software, and built to last.



### **CUSTOM SOLUTIONS**

Use PDi elements to build a comfortable and intimate space for the patient. Exactly the way you want it.



### **COMPATIBLE TECHNOLOGY**

Many leading interactive patient software system vendors trust PDi.

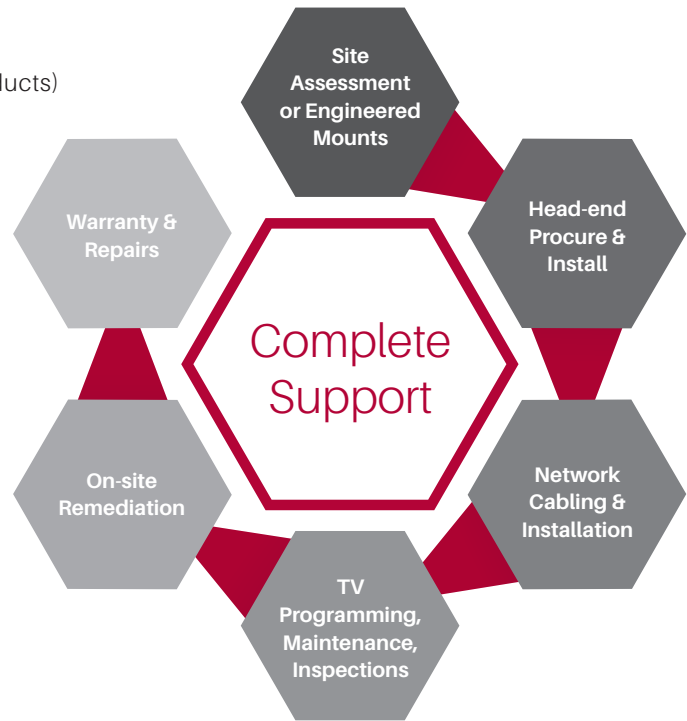


### **OPTIMAL INSTALLATION**

Overcome the obstacles of implementation. PDi ProServices technicians guarantee a timely and successful installation.

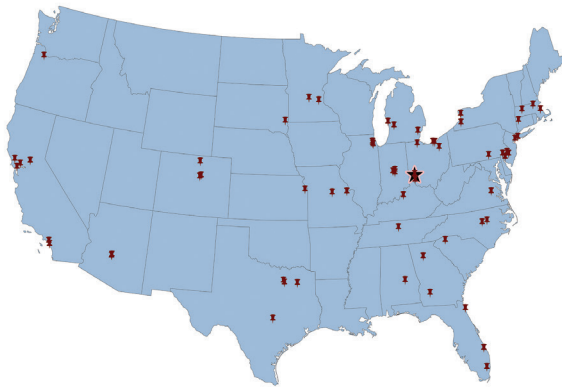
**PDi PROSERVICES CAPABILITIES**

- Installation and Implementation (PDi and OEM products)
- Custom Mount Installations
- Network Cabling & Installation
- RF HEMiS Set up and Training
- Programming/Updating TV Equipment
- Inspection and Remediation
- Maintenance and Repair Agreements
- Extended Product Warranty
- Guaranteed Installations
- DirecTV Sales and Satellite Installation
- DirecTV Service and Support
- Com2000 Installation and Support
- Engineering Support



**CERTIFICATIONS & CONTRACT VEHICLES**

- Certified copper cable installation, troubleshooting and testing, 2017
- RepTrax vetted field technicians
- Technicians HIPAA trained and certified
- Direct partnerships with many small business, SDVOSB, Hub Zone, WOSB, and EDWOSB businesses.



**DISTRIBUTOR PARTNERS**

PDi is proud to be the largest television manufacturer in North America, and to partner with leading value-added integrators, distributors, and installers across the USA. Call PDi today to find your best option.

Call or chat with PDi professionals today to build your complete TV solution! **800.628.9870 / mymedTV.com**

*"PDi TVs are bulletproof. They stand up to a lot of abuse from patients and keep working really well. I plan to keep using them."*

- Skeets Zinkhan, Healthsouth Chesapeake Rehabilitation Hospital, Salisbury, MD

*"[PDi is] very helpful and great to know there is a service focused company still in operation in today's marketplace."*

- Jenelle, OK