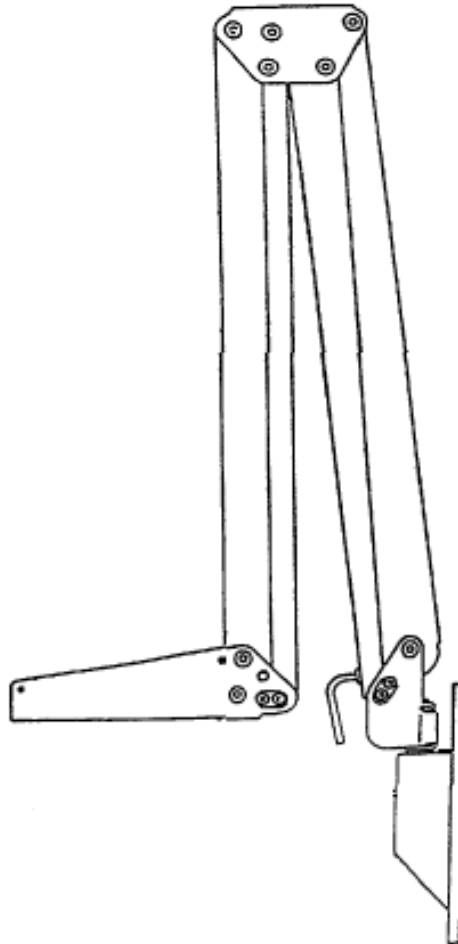


Product Label

Technical Bulletin

This Technical Bulletin explains the replacement of the incorrect product label on a PDI-508 series suspension arm. This effects units manufactured before May 16, 2003.



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PDI-508W-LCD-13 Support Arm Product Label Replacement

PDI-508W-LCD-13 Arm Label Replacement

This Technical Bulletin explains the replacement of the incorrect product label on a PDI-508 series suspension arm. This effects units manufactured before May 16, 2003.

A problem has been brought to the attention of PDI Communication Systems, Inc. regarding the product label used on the support arm for the model PDI-508W-LCD-13 used to support our popular 15 inch LCD. This Technical Bulletin explains the problem and how to correct.

This problem applies only to model PDI-508W-LCD-13 support arms manufactured before May 16, 2003.

Problem

All PDI products come with a product label identifying the product. Unfortunately, during a production run of support arms, an incorrect and outdated label format was used on the LCD version of the 508 series support arm.

Identification

The product label is located on the base of the arm directly above the pivot pin. Note, if the arm is installed in a wall mount the pivot pin will not be visible. The incorrect label will bear the model number PDI-508W-LCD-13, show a date of manufacture before May 16, 2003 and also be missing the UR Underwriter Laboratories recognition mark.

Replacement

Remove the suspect label and replace with the revised label. Contact PDI for a replacement label. NOTE: Each replacement label is serialized and requires a "one-for-one" match with the original serial number as it appears on the label when replaced.

For More Information

If you have questions, please call PDI Communication Systems, Inc. at (937) 743-6010.